Attorney Docket No.: 36992.00077

DEC 0 5 2005

THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Examiner:

Jeffrey C. Pwu

Takeshi ISHIZAKI

Appl. No.:

09/841,710

Art Unit:

2143

Filed:

April 24, 2001

Title:

INTEGRATED SERVICE MANAGEMENT SYSTEM

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

ASSOCIATE POWER OF ATTORNEY

Sir:

Please recognize the following attorneys as associate attorneys in the referenced application:

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Dated: December 1, 2005

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CERTIFICATE OF MAILING

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the Commissioner for Patents, Washington, D.C. 20231, on

Date: December 1, 2005

Ines Francetic